

From: Morris, Adele
Sent: Monday, March 06, 2017 7:00 PM
To: Jerrom, Charlie; Linforth-Hall, Maria; Noakes, David
Cc: Franklin, David; Prickett, Mark; Public Health Licensing; 'Ian.Clements@met.pnn.police.uk'
Subject: RE: New premises licence for White Hart 22 Greta Suffolk Street

Dear Charlie

I would like to object to this application.

Although the premises has previously had a licence to open at weekends, it has not traditionally done so. Therefore the current increase in morning opening hours, the plan to open at weekends and the increase in the licensable area will create additional noise and disturbance for the residents. I have submitted many complaints in the past about the patrons from this public house spilling out unregulated onto the pavement and the road, and it is one of the reasons that it is not considered safe to run the new cycle quietways through this junction.

Whilst planning is a separate issue, there have been considerable neighbour objections to the proposed increase in area, particularly the roof terrace, on the grounds of noise nuisance.

This public house is also in a cumulative impact area, and as such any new application must justify how it meets our licensing policy in this regard.

Best wishes

Councillor Adele Morris
Cathedrals Ward Liberal Democrat Councillor
Opposition Spokesperson for Regeneration
Vice Chair of Licensing Committee
LGA Environment, Economy, Housing and Transport Board Member
LGA Planning Advisory Service Board Member

Tel: 0207 525 4377



AdeleCathedrals

From: [REDACTED]
Sent: Friday, March 10, 2017 1:36 PM
To: Regen, Licensing
Subject: Application 857789, White Hart, SE1 OUG

I wish to object strongly to this application.

The White Hart lies in the council's designated Borough & Bankside 'Strategic Cultural Area' and is also a 'District Town Centre' which also comes under the Borough & Bankside CIP. However, it should be noted that it is surrounded on all sides by residential accommodation of flats and student accommodation and is close to two hotels. It was subject to a street furniture licence issued in September 2016 when strict conditions on the management of the crowded and noisy outdoor terrace, particularly on Thursday and Friday evenings, were imposed. In August 2016 a planning application 16/AP/3573 was submitted for a substantial change to the bar areas, kitchen improvements and with an additional roof terrace for restaurant use above the street. This has not yet reached the Planning Committee. I understand that the new restaurant will be open all week and additionally at the weekend, meaning there will be more customer activity at the premises than at present.

Southwark Council's Statement of Licensing Policy states that closing time in public houses in a Strategic Cultural Area/District Town Centre should be 0000 on Friday and Saturday and 2330 from Sunday -Thursday. The applicant therefore is requesting an extra 30 mins on Monday -Thursday, and 90 mins on Friday and Saturday . The premises lie within the Borough & Bankside saturation zone; there are at least 7 licensed bars and restaurants within a 2-3 minute walk. The later hours will mean yet more noise and activity disturbance for those living around the building. I suggest that the original licensing hours should be retained.

My Objections include: Prevention of public nuisance: currently there is excessive noise from the pub on Thursday and Friday evenings as people drink in the terrace area in front of the building. The pub is at present not open at weekends. My concern is about the current planning application 16/AP/3573, still to be resolved, for the kitchen improvement and new roof terrace will generate much more noise, potentially on more weekdays and certainly additionally at weekends. The assessment of the ambient noise levels in the original planning application was during a mid week afternoon, a quiet time at the pub. I do not have the expertise to assess the information in the Additional Sound Assessment data document which appears to show that there would be a change from 'imperceptible' to 'slight' impact in the sound levels at the premises. The figures do not seem to show that the assessment was carried out on a typical Thursday or Friday evening when the noise level from customers is indeed unreasonable. A further concern is that longer hours will mean that the Gambia Street Garden, on the route from the White Hart to Southwark tube station will be even more heavily used as a public toilet day and night.

Enforcement of previous conditions: a security guard was employed to enforce the pavement restrictions, mostly satisfactorily. More recently the security guard has not been visibly on duty on Fridays. The crowds have generally been better managed, however, the noise levels have still been audible from the far end of Dolben Street (100m away).

[REDACTED]

From: [REDACTED]
Sent: Sunday, March 12, 2017 4:15 PM
To: Regen, Licensing
Subject: Objection to licence number 857789 (White Hart Pub SE1 0UG)

12 March 2017

Dear Sir or Madam,

I live opposite the White Hart Pub (located at 20-22 Great Suffolk Street, London SE1 0UG) and would very much like to lodge an objection against the application for the extension of the pub's licensing hours (licence application number 857789).

The pub is sited on a small plaza surrounded by buildings which create a canyon-effect regarding noise. Sounds at street level echo loudly up to the flats which surround the pub on all sides. The plaza is a generally quiet place but loud conversations by pub patrons drinking outside are frequently audible inside our flat even with all of our windows shut. The pub staff, meanwhile, seem to make no effort to discourage or stop the frequent shouting, often inappropriate language and boisterous singalong sessions of its customers which on all too many weeknights disturb the relative tranquility of the area.

Although the pub has a sign on the door asking patrons to leave quietly at the end of the evening, no notice seems to be taken of the advice, and patrons - worse the wear from drink - often stand outside engaged in loud conversations long after the pub has stopped serving. At present such disturbances occur before midnight but should the licensing hours be extended, such anti-social behaviour will extend well past the weeknight bedtime of many of the plaza's residents. Moreover, given that the pub mainly attracts a post-work crowd which usually thins out well before the current closing time, an extension of licensing hours seems unnecessary in any event.

[REDACTED]

From: [REDACTED]
Sent: Sunday, March 12, 2017 4:51 PM
To: Regen, Licensing
Subject: Objection to licence number 857789 (White Hart Pub SE1 OUG)

I am writing on 12 March 2017 as a local resident and I strongly object to the extension of licensing hours at the White Hart Pub (licence application number 857789).

The noise emanating from the pub is very loud and already negatively affects the wellbeing of local residents well past closing - even with all windows closed I am often unable to fall asleep without ear plugs as the patrons continue drinking outside until close to midnight - yelling obscenities, singing or even fighting. Due to the nature of the buildings in the area, even normal conversations echo throughout. On numerous occasions I have had to call the pub staff and request them quieten their patrons - on one occasion I went down and was dismissed by the staff and verbally accosted by the drunks.

Ever since the corporate ownership took over last year, the management has been absolutely unwilling to show any respect for local residents and manage their patrons - this will only get worse if they are able to serve booze even later in the evening. Any response from the management that they will manage the crowds and noise if they are granted an extension is a misrepresentation - we saw this last year when they hired a security guard (who wouldn't actually do anything about behaviour) for a few weeks during their planning application statutory period but as soon as it closed they stopped it and everything went back to normal.

Southwark Council has put a great deal of resources (time and money) into improving Bankside as a viable mixed-use community; local resident's ability to have peace and quiet in their properties and to sleep should be protected.

I would encourage and request that Southwark Council firmly refuse this application.

Thanks,

[REDACTED]

From: [REDACTED]
Sent: Sunday, March 12, 2017 9:22 PM
To: Regen, Licensing
Subject: Licence No 857789 - Objection

I am writing to object to the granting of licence number 857789 at the White Hart public house, 20-22 Great Suffolk Street, SE1 0UG, in particular the extension of trading hours for the sale of alcohol and late night refreshment outdoors into the weekend and late into the evening on Saturday and Sunday.

My chief objection is that this will represent a considerable "public nuisance" to those living nearby. This facility is not well managed at present with crowds of customers spilling beyond their designated area outside the building, with litter and cigarette ends left on the surrounding pavement into the next day. With proposals to utilize a new roof terrace, this represents both an increase in activity, and an intolerable intrusion into the midst of a residential adjacent building. In effect, the public house is enclosed by the structure of the adjacent housing which rises 7 floors high on both sides. The particular design of the surrounding housing form a "U" shape around the public house which has the effect of creating a canyon which magnifies noise for residents of the adjacent housing. In addition, the balcony's of these adjacent flats overlook the White Hart, making any noise intrusion a public nuisance. These are family properties with children who rely on the use of balconies to make up for the lack of open space locally. The safety of these balconies relative to the danger posed from passing and parked traffic when leaving the building, is also an important factor.

This is a densely built up area which is very busy in the week, but less so at weekend when it is relatively calm and quiet, making the proposals to open at the weekend a matter of great concern. This pub has not been open at the weekend for many years, and has never had residential property adjacent to it and overlooking it in the way that it currently has.

It is my view also that the existence of other noise generating activity needs to be borne in mind when considering this application, adding as it will to an already considerable burden of late night noise and activity. Very close by we have 2 night clubs operating throughout the night, and a hotel which is looking to increase the use of it premises by parties and large-scale bookings. This "cumulative" effect is not something that should be added to.

It is also of concern to residents that we have now had 2 incidents of people breaking into the front door of the residencies at night, something that has started to make a number of residents very nervous. The particular physical nature and layout of this area and the location of the housing makes the premises vulnerable to such attacks. I am not therefore in favour of increasing the amount of late night activity in the way proposed.

In these circumstances therefore, there are good grounds to say that the license as proposed does;

- a) pose a potential threat of increased crime and disorder;
- b) is a considerable public nuisance;
- c) may well create occasions where public safety is threatened;
- d) will as proposed cause harm to local children;

For the reasons set out above, I ask that the license application be refused.

Yours sincerely,

[REDACTED]

12th March 2017.

From: [REDACTED]
Sent: Sunday, March 12, 2017 9:35 PM
To: Regen, Licensing
Subject: Licensing objection - License 857789 - Extended opening hours and changed conditions

To whom it may concern,

I am a neighbour to the White Hart pub on Great Suffolk Street, which has recently applied to extend its opening hours as well as change some of the licensing conditions (application 857789). I wish to object to this application on the grounds of prevention of nuisance.

My biggest concern by far is the proposed change to allow the pub to sell alcohol to be consumed on the street outside the pub until 00:30 on Friday and Saturday nights (and 23:30 on other nights). This would undoubtedly have a negative effect on neighbours, particularly those with children - [REDACTED] has struggled to sleep on (indoor) karaoke nights as it is - legitimising street drinking until the early hours will undoubtedly make things worse. The potential opening of a new roof terrace (currently also under application) would further increase the intrusion into our private spaces.

I understand the pub has been granted a license to sell alcohol on weekends but has not previously chosen to do so (at least not in the past 10 years I have lived next door). I don't believe the pub has demonstrated why later hours on weekends are required when they aren't even open as it is.

I have chosen to live behind a pub and generally don't have a problem with the character it brings to the area. However, since Fullers have taken over, (1) they have sought to take over much more of the public footpath area outside, increasing customers and noise; (2) they don't seem to take the same care over tidying up after customers - there has been a clear increase in litter; and (3) they are applying to expand their premises and change license details without any consultation of residents. I regard them as a bad, self-serving neighbour. Their behaviour contrasts sharply with that of the Hilton on the other side of our block of flats - who host regular 'meet the neighbours' events to seek feedback and talk to us about their plans. A little bit of consultation could go a long way...

Please keep me updated on the status of this application - I should be happy to provide more details if required.

Best regards,

[REDACTED]

From: [REDACTED]
Sent: Sunday, March 12, 2017 10:33 PM
To: Regen, Licensing
Subject: Objection to license application

857789

Trading name and address:

WHITE HART
20-22 Great Suffolk Street
SE1 0UG

Ward:

I am the owner of [REDACTED], which is 50 yards from the white hart pub

[REDACTED], lives there full time and has two tenants.

She has been in Australia for a month so I have only just been made aware of this application

The pub look straight into our flat . [REDACTED] there. The idea that people could be outside drinking till 12 30 at the weekends is most disturbing. It would make it considerably less safe for them as they return home after 11pm at the weekends...the front door is [REDACTED] from the pub. They would feel threatened.

The noise is already an issue on a summer evening , but is tolerable as the pubs customers have vacated the area directly outside the flat by 11pm.....an outdoor licence till 12 30 would make trying to sleep before 1 am at weekends extremely hard.

I beseech you reject this application

[REDACTED]

Sent from my iPad

From: [REDACTED]
Sent: Sunday, March 12, 2017 10:41 PM
To: Regen, Licensing
Subject: Objection to Licence Application registration 857789
Importance: High

Licence Application registration 857789

Whit Hart – 22 Great Suffolk Street

Dear Sir or Madam

I would like to lodge my Objection to the application to extend the opening hours of the White Hart Pub.

I am a resident of the Bear Lane flats that directly adjoin the pub.

My objection is on the grounds of the pubs continued and profoundly negative impact in our small neighbourhood and the expectation that this would increase if the pub was open for longer into the evening.

This includes:

- **Public safety** - The pub customers over crowding the public pathway on Dolben street, the pub have tried to manage this with a bouncer but it is rather after the fact and only to do with this application pending and people still move beyond the confines of the pub fencing, which also tends to grow in relation to the volume of people behind it making the walk way decrease in size. The space left to walk past the pub is perilously small and it is only a matter of time before there is an accident with people inadvertently stepping into the road to avoid drinkers who are not concentrating. During the busiest times this is a very rowdy and intimidating atmosphere which my children find very scary.
- **The prevention of nuisance** - One of the most likely problems as a result of the extended opening is the noise from drunken people beyond an acceptable time. As a resident my garden directly overlooks the pub and we can regularly hear noises including singing, swearing and shouting into the evening. The previous landlords used to manage this by forcing drinkers in doors at 10pm and then cleaning up all of the rubbish. This does not happen now. The present landlords offer no such respect for its neighbours, with drinkers making noise in the street until closing time and the staff taking no responsibility for the cleanliness of the community spaces. We have lived in Bear Lane flats for 8 years and have an outside terrace garden. We have shown great patience with the pubs noise and allowed them to go about their business, however there is no such respect being shown by the pub in return to the residents.
- **The protection of children from harm** - Every morning we find litter such as glasses, cigarette butts and bottles strewn around the pub and in the nooks and crannies of bear lane, this is very much a health hazard for small children as they are often deposited in hidden places at floor level and therefor easy for children to stumble upon. There is a direct correlation between the

pubs lack of care due to allowing people to drink on the street well into the night and thus projecting forward a longer opening time is likely to increase this problem.

- **The prevention of crime and disorder** – Recently our street entrance door was forced open by drunken people causing some damage to the lock and a few months ago I had to remove somebody (non resident) drunk from sleeping in our stairwell. I cannot directly prove that they came for the White Hart (though it is the only pub around here) but the general up surge in unruliness would likely rise with the increased licensing times for the pub.

We have lived in this area for 8 years and have experienced a dramatic change in our day to day experience associated with a general lack of concern by our neighbours such as The white Hart, Tesco's, Sainsbury's, the Hilton and Costa Coffee. The Council needs to show much more concern for its council tax payers than to allow these businesses to hem us in and reduce our quality of life. You must understand the negative accumulative effect of this business creep.

[REDACTED]